IT Department
Overview and 2021 Milestones
What We Do

The IT department focuses on 2 main areas:

• IT Infrastructure & Computing
• Data Security & Reporting
IT Infrastructure & Computing

IT Infrastructure & Computing mainly focuses on:

• Supporting our IT Infrastructure
  • Network Equipment
  • Servers
  • Storage
  • Data & Communications

• Supporting our Computing Customers
  • User Systems (laptops, desktops, printers, mobile devices, BOD iPads)
  • Software
  • Email
IT Infrastructure & Computing

Milestones

• End of Life Network Equipment Replacement
  • Firewall, Access Points, Switch Equipment - Multiple Offices

• AT&T Circuit Upgrades

• Development of New Phone System (Asterisk)

• System Upgrades
  • Antivirus
  • Storage System
  • VMWare vSphere
  • SharePoint
  • CRM 365 (prep)
  • Apps Server

• Issue Management
  • Hafnium Exchange Exploit
  • Dell/VMWare Storage Malfunction
IT Infrastructure & Computing

For Union Leavers who need IT Support:

Getting support is easy!

Just send us an email at

itsupport@seiu1000.org
Data Security & Reporting

Data Security & Reporting is a bit more broadly focused:

• SEIU Local 1000 Membership Database (COMPASS)
  • Exchange Data with the SCO
  • Maintain Member Data Security
  • Manage Data updates
  • Provide Training and Reporting

• Financial System Support (Netsuite)
  • Application Development
  • Data validation
  • Enhancement Support and Administration
Data Security & Reporting

Data Security & Reporting focus *continued*:

- General Application Development
  - Electronic Membership Application
  - NEO Trainer Application
  - Organizing Tools
  - Authenticated Surveys

- Reporting
  - Membership Reporting
  - Analytics
  - DLC Leadership Reports
Data Security & Reporting

Milestones

• Apprenticeship Application Portal Development to simplify qualification process
• Union Positions Election Changes
• Development of the online Capitol Hill Rally Petition and Governor’s Report
• Worksite audit and cleanup for Website DLC Map
• Reporting for DLC Presidents, SBAC, BOD and other ad-hoc requests
• Assisted in opening up the Website for public access
• Development of multiple State Employee Surveys
• Research impact of CRM Dynamics 365 upgrade on COMPASS usability
• Data Management for Worksites, State Notices and AB119
Data Security & Reporting

DLC Reporting:

Please Remember – DLC reporting is only provided to DLC Presidents. If you have a reporting request, please send it to:

reports@seiu1000.org
Any Questions?