

# Scenario for the Final Exam for REP 230

## Use this scenario for the exam.

- Jack has worked the registration counter at a large DMV field office for 11 years as a Motor Vehicle Field Representative.
- At his office there are 43 other rank and file workers, 5 supervisors and 1 manager.
- The office was originally designed for a total of 35 staff.
- The lobby area is designed for 70 people.
- On an average day there are over 100 customers waiting and being served at the counter.
- Jack has just returned from vacationing at a hunting lodge with 9 of his old college buddies.
- Before leaving the lodge, 5 of them had come down with severe cold symptoms including coughing and fever.
- Jack is not feeling well on Monday morning but goes to work.
- By noon he is coughing and sneezing and feels horrible.
- He tells his supervisor he needs to go home and will not be in on Tuesday.
- Jack has maintained a high balance of sick leave until 3 months ago when his wife became ill.
- He has exhausted his sick leave balance (assume that FMLA is not an issue).
- He asks his supervisor to use his vacation in lieu of sick leave for this time off.
- His supervisor denies the vacation time and tells Jack he needs to stay at work today and come in tomorrow because the office is short-staffed.