



UMPQUA
B · A · N · K

October 2017 Statement

Open Date: 09/21/2017 Closing Date: 10/19/2017



Visa® Business Rewards Company Card

SEIU LOCAL 1000

THERESA TAYLOR (CPN 001042204)

Account: 4798 5100 5598 8220

Cardmember Service

BUS 30 ELN

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1-866-552-8855

13

New Balance	\$0.00
Minimum Payment Due	\$0.00
Payment Due Date	11/17/2017

Activity Summary

Previous Balance		\$0.00
Payments		\$0.00
Other Credits		\$0.00
Purchases	+	\$508.97
Balance Transfers		\$0.00
Advances		\$0.00
Other Debits		\$0.00
Fees Charged		\$0.00
Interest Charged		\$0.00
New Balance	=	\$0.00
Past Due		\$0.00
Minimum Payment Due		\$0.00
Credit Line		\$10,000.00
Available Credit		\$10,000.00
Days in Billing Period		29

Payment Options:



Mail payment coupon
with a check



Pay online at
myaccountaccess.com



Pay by phone
1-866-552-8855

This is not a bill, do not remit payment.

CPN 001042204



UMPQUA
B · A · N · K

24-Hour Cardmember Service: 1-866-552-8855

- ☎ to pay by phone
- ☎ to change your address

000067432 01 SP 000638731208762 S

SEIU LOCAL 1000
THERESA TAYLOR
1808 14TH ST
SACRAMENTO CA 95811-7131



THIS IS NOT A BILL.

This memo statement only reflects the current activity on your account. An invoice has been sent to the applicable central billing account for the company.

Thank you.

What To Do If You Think You Find A Mistake On Your Statement

If you think there is an error on your statement, please call us at the telephone number on the front of this statement, or write to us at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335.

In your letter or call, give us the following information:

- ▶ Account information: Your name and account number.
- ▶ Dollar amount: The dollar amount of the suspected error.
- ▶ Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. While we investigate whether or not there has been an error, the following are true:
 - ▶ We cannot try to collect the amount in question, or report you as delinquent on that amount.
 - ▶ The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
 - ▶ While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
 - ▶ We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: Cardmember Service, P.O. Box 6335, Fargo, ND 58125-6335. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

Important Information Regarding Your Account

1. **INTEREST CHARGE:** Method of Computing Balance Subject to Interest Rate: We calculate the periodic rate or interest portion of the **INTEREST CHARGE** by multiplying the applicable Daily Periodic Rate ("**DPR**") by the Average Daily Balance ("**ADB**") (including new transactions) of the Purchase, Advance and Balance Transfer categories subject to interest, and then adding together the resulting interest from each category. We determine the **ADB** separately for the Purchases, Advances and Balance Transfer categories. To get the **ADB** in each category, we add together the daily balances in those categories for the billing cycle and divide the result by the number of days in the billing cycle. We determine the daily balances each day by taking the beginning balance of those Account categories (including any billed but unpaid interest, fees, credit insurance and other charges), adding any new interest, fees, and charges, and subtracting any payments or credits applied against your Account balances that day. We add a Purchase, Advance or Balance Transfer to the appropriate balances for those categories on the later of the transaction date or the first day of the statement period. Billed but unpaid interest on Purchases, Advances and Balance Transfers is added to the appropriate balances for those categories each month on the statement date. Billed but unpaid Advance Transaction Fees are added to the Advance balance of your Account on the date they are charged to your Account. Any billed but unpaid fees on Purchases, credit insurance charges, and other charges are added to the Purchase balance of the Account on the date they are charged to the Account. Billed but unpaid fees on Balance Transfers are added to the Balance Transfer balance of the Account on the date they are charged to the Account. In other words, billed and unpaid interest, fees, and charges will be included in the **ADB** of your Account that accrues interest and will reduce the amount of credit available to you. Credit insurance charges are not included in the **ADB** calculation for Purchases until the first day of the billing cycle following the date the credit insurance premium is charged to the Account. Prior statement balances subject to an interest-free period that have been paid on or before the payment due date in the current billing cycle are not included in the **ADB** calculation.

2. **Payment Information:** You must pay us in U.S. Dollars with checks or similar payment instruments drawn on a financial institution located in the United States. We will also accept payment in U.S. Dollars via the Internet or phone or previously established automatic payment transaction. We may, at our option, choose to accept a payment drawn on a foreign financial institution. However, you will be charged and agree to pay any collection fees required in connection with such a transaction. The date you mail a payment is different than the date we receive that payment. The payment date is the day we receive your check or money order at Cardmember Service, P.O. Box 790408, St. Louis, MO 63179-0408 or the day we receive your electronic or phone payment. All payments by check or money order accompanied by a payment coupon and received at this payment address will be credited to your Account on the day of receipt if received by 5:00 p.m. CT on any banking day. Mailed payments that do not include the payment coupon and/or are mailed to a different address will be processed within 5 banking days of receipt and credited to your Account on the day of receipt. In addition, if you mail your payment without a payment coupon or to an incorrect address, it may result in a delayed credit to your Account, additional **INTEREST CHARGES**, fees, and possible suspension of your Account. Internet and telephone payment options are available, and crediting times vary (but generally must be made before 5:00 p.m. CT to 8 p.m. CT depending on what day and how the payment is made). If you are making an internet or telephone payment, please contact Cardmember Service for times specific to your Account and your payment option. Banking days are all calendar days except Saturday, Sunday and federal holidays. Payments due on a Saturday, Sunday or federal holiday and received on those days will be credited on the day of receipt. There is no prepayment penalty if you pay your balance at any time prior to your payment due date.

3. **Credit Reporting:** We may report information on your Account to Credit Bureaus. Late payments, missed payments or other defaults on your Account may be reflected in your credit report.



SEIU LOCAL 1000
THERESA TAYLOR (CPN 001042204)

Cardmember Service 1-866-552-8855



Important Messages

Paying Interest: You have a 24 to 30 day interest-free period for Purchases provided you have paid your previous balance in full by the Payment Due Date shown on your monthly Account statement. In order to avoid additional INTEREST CHARGES on Purchases, you must pay your new balance in full by the Payment Due Date shown on the front of your monthly Account statement.

There is no interest-free period for transactions that post to the Account as Advances or Balance Transfers except as provided in any Offer Materials. Those transactions are subject to interest from the date they post to the Account until the date they are paid in full.

GroundLink provides U.S. Visa Signature(R) Cardholders with first class, reliable and professional chauffeured black car service in major cities in the U.S. and around the world. Enjoy 10% off on every chauffeured ride plus a one-time \$20 promotional credit on your first booking. GroundLink offers luxury sedans, SUVs, executive vans and more. Certain restrictions apply. Visit www.groundlink.com/visasignature to learn more.

Visa Payment Controls allows you to customize each of your employee's business credit cards to control where, when, and how your employees use them. Easily set controls that limit card use by time of day or day of week, dollar amount, transaction types or geographical locations. Visit myaccountaccess.com/vpc to set up customized controls on your employees' business credit cards today.

Our thoughts are with those who have been impacted by the recent natural disasters across the country. We're here to help. Please contact us at the number on this statement, or on the back of your credit card, if you have any questions on your account or to learn about the assistance programs that may be available.

Transactions

Purchases and Other Debits

Post Date	Trans Date	Ref #	Transaction Description	Amount	Notation
09/22	09/21	0411	DADS DELI SACRAMENTO CA	\$11.21	_____
09/25	09/22	3970	I LOVE TERIYAKI SACRAMENTO CA	\$23.34	_____
09/26	09/25	5229	DADS DELI SACRAMENTO CA	\$10.35	_____
09/27	09/25	2532	STARBUCKS STORE 05883 SACRAMENTO CA	\$4.90	_____
09/27	09/25	8959	CITYOFSAC_IPS_PKGMETER SACRAMENTO CA	\$1.75	_____
09/28	09/26	1411	THE COCONUT ON T SACRAMENTO CA	\$48.25	_____
09/28	09/27	2153	SQ *PHILZ COFFEE Sacramento CA	\$13.50	_____
10/02	09/29	3270	DADS DELI SACRAMENTO CA	\$11.63	_____
10/03	10/01	0457	IRON HORSE SACRAMENTO CA	\$34.04	_____
10/03	10/02	4189	MCDONALD'S F26345 ELK GROVE CA	\$22.70	_____
10/05	10/03	3022	STARBUCKS STORE 05883 SACRAMENTO CA	\$6.40	_____
10/05	10/03	2343	CITYOFSAC_IPS_PKGMETER SACRAMENTO CA	\$0.45	_____
10/10	10/08	3043	MARRIOTT S JOSE CONV F SAN JOSE CA	\$24.76	_____
			10/08/17 FOLIO: M28302		
10/10	10/09	3217	MARRIOTT SAN JOSE CONV SAN JOSE CA	\$4.00	_____
			10/06/17 FOR 03 NIGHTS FOLIO: 006644		
10/10	10/07	4431	FAVELAS N TEXAS FAIRFIELD CA	\$35.21	_____
10/10	10/05	5847	ABM ONSITE GOLDEN 1 CE SACRAMENTO CA	\$6.50	_____
10/10	10/07	0492	TRAVEL TRADERS # 3076 SAN JOSE CA	\$6.89	_____
10/10	10/08	7911	BJ'S RESTAURANTS 550 SAN JOSE CA	\$158.15	_____
10/12	10/11	0060	HERTZ RENT-A-CAR SACRAMENTO CA	\$34.03	_____
10/16	10/13	5251	PANDA EXPRESS 970 SACRAMENTO CA	\$10.00	_____
10/19	10/18	4397	CHEVRON 0209748 ELK GROVE CA	\$40.91	_____
TOTAL THIS PERIOD				\$508.97	

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October 2017 Statement 09/21/2017 - 10/19/2017
 SEIU LOCAL 1000
 THERESA TAYLOR (CPN 001042204)

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2017 Totals Year-to-Date	
Total Fees Charged in 2017	\$0.00
Total Interest Charged in 2017	\$0.00

Company Approval *(This area for use by your company)*

Signature/Approval: _____ Accounting Code: _____

Interest Charge Calculation

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

**APR for current and future transactions.

Balance Type	Balance By Type	Balance Subject to Interest Rate	Variable	Interest Charge	Annual Percentage Rate	Expires with Statement
**BALANCE TRANSFER	\$0.00	\$0.00	YES	\$0.00	0.00%	
**PURCHASES	\$0.00	\$0.00	YES	\$0.00	0.00%	
**ADVANCES	\$0.00	\$0.00	YES	\$0.00	0.00%	

Contact Us



Voice: 1-866-552-8855
 TDD: 1-888-352-6455
 Fax: 1-866-807-9053



Questions
 Cardmember Service
 P.O. Box 6353
 Fargo, ND 58125-6353



Mail payment coupon with a check
 Cardmember Service
 P.O. Box 790408
 St. Louis, MO 63179-0408



Online
myaccountaccess.com

End of Statement

SEIU LOCAL 1000

Get Connected

Special Offers and important updates sent to you
 Take full advantage of your card benefits!

Visit "email.myaccountaccess.com" to enroll.

Visit email.myaccountaccess.com to enroll in Credit Card Account Access Click "to enroll" and enter your information